

## **Before your upcoming Dental Appointment**

Before you attend your appointment, you will be called to confirm your appointment and will be pre-screened for COVID -19. If you are new to the practice you will be required to fill out an intake packet. Preferably the forms should be completed at least 2 days before the appointment when possible. If you have insurance kindly give your insurance details beforehand.

## **Detailed information and instructions for your forth coming Dental Appointment**

### **On the day of your appointment**

- Please ensure that you have used the bathroom before you attend for your appointment as the use of toilet facilities is restricted at this time.
- Only yourself will be allowed with few exceptions to enter the practice (a parent, child, or care taker, translator) so where ever possible attend alone and bring minimal personal items with you.
- The entrance door at Factory Street will be locked so please call us on 603-821-7788
- We will repeat the Covid-19 questionnaire you have already completed to confirm there have been no changes.
- Our waiting area is closed, please wait in your car/ outside the building until you are called for the appointment.
- Card payments are our preferred option for payments currently, but cash is accepted as well.

### **Entering the practice**

We will call you in when it is time for you to enter the practice.

On entry we will ask you to sanitize your hands, change your mask and check your temperature. Please follow social distancing rules. Please avoid touching anything, if possible.

### **Treatment room**

You will enter the treatment room where the dentist and dental assistant will be come in the appropriate PPE.

With the PPE it may be difficult to hear the dentist so please let them know if you are struggling. Additional PPE is currently required particularly during treatment so please don't be alarmed by our appearance.

### **Leaving the practice**

Our receptionist will then make any future appointments required and provide confirmation by text or call.

At your next appointment financial breakdown will be provided.

### **After your appointment**

Please contact the practice if you experience any Covid-19 symptoms within the next 14 days of your appointment.

**Dr. Neha Gupta: Dentist**

Dr. Gupta was born and raised in India. She did her dental schooling in her home country and a strong urge to hone her skills and gain exposure to advanced technologies and cutting-edge research lead her to the USA. She completed her Doctorate in Dental Medicine (DMD) with a honors degree at Boston University Henry M. Goldman School of Dental School in 2016.

Dr. Gupta has over a decade of experience working in varied dental settings with different infrastructures. Her mission is to provide comprehensive care to her patients in the most comfortable and respectful environment and skillfully interacting with patients. Dr. Gupta is a member of American Dental Association and New Hampshire Dental Society. She participates in continuing education to stay abreast and knowledgeable about new dental practices. She is fluent in Hindi and English.

In her free time, Dr. Gupta enjoys spending time with her family, traveling to new places and cooking.

**Justin Bulman: Dental Assistant**

Justin has been in the dental field for 11 years as a dental assistant. He received his Dental Assisting Certificate from Seacoast Career School. Justin takes pride in dental care and continuing education.

He enjoys helping and interacting with patients. Our patients and staff enjoy his funny and positive personality. He is quick to make patients feel at ease by building confidence and trust. Justin enjoys spending time with his family, following sports and loves reading.

**Ada Siller: Dental Assistant**

Ada has been a certified dental assistant for 9 years. She received her radiology training from Boston University. She likes to keep herself updated with latest dental trends. She is a certified medical interpreter and speaks Spanish and English fluently. Ada is dedicated to her patients in providing the highest quality of care.

When not working, Ada likes to do craft work and connect with her friends and family.